



Dear Member,

Cornerstone Credit Union takes seriously its responsibility of the safety and well-being of our members, employees and the communities we serve. We are monitoring Coronavirus (COVID-19) and as the conditions continue to change, our awareness and attention are heightened.

The Credit Union continues to closely monitor the latest reports from the Centers for Disease Control (CDC), and Illinois Health Officials, and has taken a number of precautionary measures such as augmenting daily cleaning procedures for all of our locations with the use of disinfectant products on high-touch surfaces, as well as making hand sanitizer readily available. In addition, we continue to educate our employees about best practices as recommended by the CDC.

Ensuring the Credit Union's continuous operation is of utmost importance. Our goal is to continue to keep business running seamlessly and to provide support to our members. We are prepared to rapidly adapt and respond to maintain reliable, continuous business operations as outlined in our Pandemic Preparedness Plan.

We encourage you to use our remote platforms through [Online Banking](#) and our **mobile app** (download from Apple store or Google Play) for transactions and communication from the convenience of your home or work. With remote apps, you can monitor accounts, transfer accounts, pay loan payments, deposit checks, pay bills, pay people, and more. Credit Union representatives are available via secure email (Website) at [contactus@cornerstonecu.org](mailto:contactus@cornerstonecu.org) and by phone 800-711-3277 option 0.

For additional information about COVID-19, get the latest report from the Centers for Disease Control at [cdc.gov](http://cdc.gov) or your local health department website. We are always here to assist you. Please feel free to contact us at 800-711-3277 if you have any additional questions or needs.

Best wishes and be well,

A handwritten signature in cursive that reads 'Gail L. Clore'.

President / CEO

STERLING - 615 W 3rd St | MILLEDGEVILLE - 334 N Main Ave

815.235.5855 | 800. 711.3277 | Se habla español | [cornerstonecu.org](http://cornerstonecu.org)



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CREDIT UNION

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