



Dear Member:

As we continue to monitor Coronavirus (COVID-19) and the actions of our federal and local governments, our priority remains the health and well-being of our members, staff and communities we serve. After careful consideration, we have made the decision to restrict walk-in-traffic to our lobby services. Our drive up service will continue to be offered during regular business hours. This action was completed on **Thursday, March 19, 2020.**

Remote Access

We recognize that limiting walk-ins to our lobbies is an inconvenience, but we strongly recommend the use of our remote account access options, including:

- Using Online Banking/Mobile App
 - View account balances & transaction history
 - Pay bills and transfer money between your accounts and other institutions via BillPay
 - Sign up for convenient e-Statements (18-month archive)
 - Enroll in Credit Sense to keep track of your credit score
 - Gain Mobile Banking access
 - Set up account e-alerts and e-notifications
 - Order checks
 - Download account information directly to Quicken®, Quickbooks®, or Microsoft Excel
 - Join our text club - text **CORNER** to 888-892-2578
 - Find the nearest CCU Branch or ATM
 - Reset your password online
- Using Remote Deposit Capture
 - Visit our website at cornerstonecu.org and follow the simple steps it takes to deposit your checks using your phone and review the Mobile Check Deposit Terms & Conditions
- Use 30,000+ ATMs throughout the U.S.
 - Use your Debit card to access your account, get cash
 - ATM locator available on our website or within our Mobile App
- Drive-Thru

- All four of our Branches offer the ability to handle your day-to-day transactions from your vehicle. Check hours for the Branch most convenient for you on our website.

Be Aware of Coronavirus Scams

Scammers and cyber-criminals may try to take advantage of your concerns related to the Coronavirus by selling fake products, offering medical advice, creating fake charities, or sending fraudulent emails to try and gain access to your personal information. To learn more and protect yourself please refer to the Federal Trade Commissions' Consumer Information at www.consumer.ftc.gov. Cornerstone Credit Union will never contact you to ask for your account numbers or other identifying information.

Visit Our Website - We're Here For You

We are closely monitoring the Coronavirus outbreak and will provide updates via email and on our website. Additionally, please like us on Facebook to stay up to date.

As always, thank you for your membership. It is an honor to serve you and help you improve the quality of your financial life. Best wishes and stay safe.

Gail L. Clore

President / CEO

FREEPORT - 550 W Meadows Dr | **SOUTH BELOIT** - 640 Blackhawk Blvd
STERLING - 615 W 3rd St | **MILLEDGEVILLE** - 334 N Main Ave

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